

## [200 + Important chapter- wise Questions and Answers on Human Resource Management]

#### **Chapter - Manpower Planning - Human Resource Management**

- 1. What problems do you face during manpower planning?
- 2. What is the prerequisite for successful Manpower planning?
- 3. What is HRIS? Do you have HRIS in your organization?
- 4. How HR supply forecast is done?
- 5. What is manpower planning? What factors affect manpower planning?
- 6. Without manpower planning, can an organization work effectively? Why?
- 7. How you carry on manpower planning in your organization?
- 8. What is competency mapping?
- 9. What method do you use for Demand forecasting?
- 10. Are you involved in manpower planning?
- 11. Why it is important for an organization?

#### **Chapter - Job Evaluation - Human Resource Management**

- 1. What are the pitfalls of job evaluation?
- 2. What limitations have you faced when preparing Job evaluation?
- 3. Are all jobs included in job evaluation?
- 4. Who performs job evaluation in your organization? What is its process?
- 5. Why job evaluation is important for an organization?
- 6. What method is used for job evaluation?
- 7. Why job evaluation is carried out in any organization?
- 8. On what basis job evaluation should be done?
- 9. How job evaluation is different from job description?
- 10. What is job evaluation?

#### **Chapter - Human Resource Accounting**

- 1. What challenges HRA faces?
- 2. Why HR accounting is required?
- 3. What are the advantages of HR accounting?
- 4. What methods do you use for HR accounting?
- 5. What is HR accounting?

#### **Chapter - Compensation - Human Resource Management**

- 1. What is payroll?
- 2. Are any Payroll Management System using in your organization?
- 3. What are Payroll source documents?
- 4. What factor do you consider while developing new compensation packages and salary slabs?
- 5. What reports are required by HR department for calculation of payroll?
- 6. What do you mean by vouching?
- 7. What is PT and how to calculate it?
- 8. Are you involved in payroll?
- 9. What is the percentage of deduction of PF and ESIC of employer and the employee?
- 10. What perks are included in a salary structure of executives?
- 11. What are the elements of salary?
- 12. What methods are used to pay an employee in an organization?

## **Chapter - Factories Act 1948 - Human Resource Management**

- 1. What are the records required to be maintained by factories?
- 2. What is the procedure for cancellation of license?
- 3. When a license can be cancelled?
- 4. What is the procedure for applying for the renewal of license?
- 5. What postulates are mentioned in notice of period of work for adults?
- 6. What leave policy does workers follow under Factories Act?
- 7. What shall be rest intervals according to factories act?
- 8. When central government can appoint inquiry committee?
- 9. What obligations does a worker need to take care?
- 10. What penalties does face on the offence?
- 11. What rights does a worker possess?
- 12. When the maintenance of the factory should be done?
- 13. Who is a worker according to Factories Act?
- 14. What penalties do factories have to face on the offence of factories act 1948?
- 15. What power does an inspector possess?
- 16. What is the penalty for obstructing inspector in factories act?
- 17. What are the duties of an occupier while running a factory?
- 18. What welfare measures are taken in factories according to factories act 1948?
- 19. What precautions are taken in case of fire in factories act 1948?
- 20. What measures are given for floors and stairs under factories act?
- 21. What safety measures are taken in factories act 1948 for moving machineries?

- 22. When is a safety officer is appointed under Factories act 1948?
- 23. Is approval, registration and licensing of a factory mandatory?
- 24. What is the process for registration and licensing of a factory?
- 25. What is a factory according to Factories Act 1948?
- 26. Whether a child is allowed to work in a factory?
- 27. What is the working hour for adolescent worker? What restriction is imposed on him?
- 28. What restrictions are imposed to women workers under Factories act 1948?
- 29. Is an IT company is covered under the factories Act? If not, which kinds of establishments are covered under this act?
- 30. What are the responsibilities of a welfare officer?
- 31. When is welfare Officer is appointed under Factories Act 1958? What are his qualifications and duties?
- 32. What is the coverage area of Factories act 1948? Which authority is responsible for rules formations and enforcement of those rules?
- 33. What are the working hours of an adult worker?

## **Chapter - Human Resource Planning**

- 1. What retention policy will you implement being an HR, if there is more absenteeism and attrition in the system?
- 2. How staffing table is different from replacement chart?
- 3. What do you mean by skill inventory? Explain outplacement and external labour supply.
- 4. What are the various HR plans which an HR professional needs to carry out?
- 5. What problems have you faced during HRP? Explain trend analysis with example.
- 6. Why do organizations have demand for human talent at various levels?
- 7. What is the purpose of having HRP in an organization?
- 8. What do you mean by HRP?

## **Chapter - Recruitment and selection - Human Resource Management**

- 1. What are the alternatives to recruitment?
- 2. What is time lapse data? What are characteristics which an interviewer needs to observe or test in an applicant?
- 3. What is an application blank and what should be its content? Explain selection and steps involved.
- 4. Can you design a referral scheme for a telesales setup of an Insurance industry?

- 5. What is yield ratio and what according to you will be yield ration for a BPO industry?
- 6. What do you understand by recruitment strategy?
- 7. What is recruitment and pre recruitment cycle?

#### **Chapter - Unions and Management - Human Resource Management**

- 1. What are the obligations of a union?
- 2. What are the advantages to the trade union after registration?
- 3. What are the grounds on which the registration of union can be cancelled?
- 4. What is trade union act and its legal frameworks?
- 5. What are the various kinds of union structures?
- 6. What are the various functional categories of trade union?
- 7. What are the objectives of trade union?
- 8. What do you mean by trade union?

## **Chapter - Career Development - Human Resource Management**

- 1. How to develop a network which helps out in career development?
- 2. What will you include in self-assessment and research?
- 3. What are the tools for effective career planning?
- 4. What are the various stages of career development?
- 5. What is the process for career planning?
- 6. What do you mean by career planning? What are its objectives?
- 7. What are the mistakes which an individual should avoid to get ahead?
- 8. What are the various tools for career development in an organization?
- 9. What are the things which help an individual in career development?
- 10. What is career and career development?

## **Chapter - Collective Bargaining - Human Resource Management**

- 1. What are strikes and lockouts?
- 2. What are the factors for effective bargaining?
- 3. What should a bargained keep in mind while bargaining?
- 4. What are the steps involved in collective bargaining? What are the famous bargaining tactics?
- 5. What may be the substance of bargaining?
- 6. What are the various kind of bargaining?
- 7. What are the features of collective bargaining?

- 8. What do you understand by collective bargaining?
- 9. Why collective bargaining takes place in an organization?

## <u>Chapter - Equal employment opportunity - Human Resource Management</u>

- 1. How EEO is helpful from an employee's entry to exit in the company?
- 2. How is the EEO useful in promotions?
- 3. What includes under race discrimination?
- 4. What are the ways to communicate the Equal employment opportunity in the organization?
- 5. What is the equality of opportunity in matters of public employment?
- 6. Explain about disability discrimination in EEO law?
- 7. What may be the basis for discrimination? What is compulsory to insure as per equal employment opportunity law?
- 8. What is equal employment opportunity?
- 9. Which kind of people suffer from discrimination?

## Chapter - Job design and analysis - Human Resource Management

- 1. Give the job description and job specification for an admin executive?
- 2. What is reengineering and how it is important in an organization?
- 3. What do you understand by job code and job families? What is PAQ and MPDQ?
- 4. What are the various methods to collect the data for job analysis?
- 5. What is the need of conducting job analysis?
- 6. What is job analysis? And its process.
- 7. How will you differentiate between job enlargement and job enrichment? Justify with any practical example?
- 8. What do you understand by Job design and job redesign? What do you mean by competencies?

# **Chapter - Performance appraisal - Human Resource Management**

- 1. Why performance appraisal fails in an organization?
- 2. What are the problems with performance appraisal?
- 3. What is KRA? How can an organization make effective appraisal system?
- 4. What is 360-degree performance appraisal method?

- 5. What is MBO?
- 6. What are the various appraisal factors?
- 7. What are the benefits of performance appraisal to the employee? Who can be an appraiser?
- 8. What do you mean by Performance appraisal?

## **Chapter - Promotion, Transfer, Lay off, Discharge - HRM**

- 1. What do you understand by attrition, what are ways to get attired from organization?
- 2. What is discharge and dismissal? What are the reasons for discharge?
- 3. How retrenchment differs from termination?
- 4. What do you mean by lay off? How is it different from Retrenchment?
- 5. What are the problems associated with transfer?
- 6. What are the various kind of transfers?
- 7. What is transfer and why an organization choose transfer?
- 8. What is the advantage of promotion?
- 9. What is promotion and what are the bases of promotion?

## **Chapter - Selection testing and interviewing - Human Resource Management**

- 1. What is the purpose of medical examination and reference checks?
- 2. What should be the content of an appointment letter?
- 3. What should be the content of an offer letter?
- 4. What is the difference between offer letter and appointment letter?
- 5. What is selection ratio? What are the various selection criteria which an interviewer should keep in mind while selecting a candidate?
- 6. If any selection made by firm is wrong or poor selection, what would be the costs to the company?
- 7. What do understand by screening Interview?
- 8. What is selection interview and give the types of interview?
- 9. What is selection test?

#### **Chapter - Training and Management Development - HRM**

- 1. What are the methods of evaluation?
- 2. What do you mean by evaluation of training program?
- 3. What are the merits and demerits of job rotation?
- 4. What are the various types of training?
- 5. What are the various areas of training? What is Job rotation?
- 6. What are the major differences between training and development?
- 7. What is development and what is the need of development?
- 8. When is the coaching useful? What will you do avoid training pitfalls?
- 9. What is apprentice training program and simulation? What is the difference between coaching and mentoring?
- 10. How many kinds of training programs are there?
- 11. What steps would you follow to conduct training program?
- 12. What is training? What is the need of training?

## **Chapter - Discipline - Human Resource Management**

- 1. Explain Suspension ...?
- 2. What suggestions would you give to implement disciplinary action effectively in the organization?
- 3. On which factors is the code of conduct policy of a company determined?
- 4. How would you explain a Positive Discipline approach?
- 5. In which way is the Progressive Discipline approach beneficial for managers?
- 6. What steps are generally taken if either of the parties is guilty of the breach of code?
- 7. To ensure better discipline in an industry, on which points does Management & Union agree?
- 8. Which approach would you recommend to maintain the employee discipline? What are the basic objectives of the Code of Discipline in an industry?
- 9. Which factors are required for an effective disciplinary action?

# **<u>Chapter - Grievance Handling - Human Resource Management</u>**

- 1. What are the steps involved in a Grievance procedure?
- 2. Does Grievance policy benefit both the employees & the employer?
- 3. Should Grievance Redressal training be made compulsory for the managers?
- 4. What are the key points to remember while handling a grievance?

- 5. Does an effective grievance redressal ensure healthy work environment? Role of managers in grievance handling.
- 6. Which approach would you recommend for the managers to use to manage the grievance effectively?
- 7. According to you, under which conditions can a grievance arise?
- 8. What do you understand by Grievance?

# **Chapter - Incentives- HRM**

- 1. How can piece-work system be implied for a Group Incentive program? Should incentives be paid to indirect workers?
- 2. Recommend a plan for an organization which is unable to achieve targets in time. What is Halsey plan?
- 3. What do you understand by Taylor's & Merrick's Differential Piece-Rate system?
- 4. What suggestions would you give if an incentive scheme fails?
- 5. How should a group incentive scheme be designed for a team? Explain the process.
- 6. Do you think that incentives can portray any disadvantages?
- 7. Should Incentives be a part of Remuneration?

## **Chapter - Leadership - Human Resource Management**

- 1. What is a Contingency theory of leadership?
- 2. What is a participative theory of leadership?
- 3. Which leadership style would you recommend for an organization?
- 4. How would you identify a leader from a group?
- 5. If leadership success is accepted as being critical to an organization's performance, why is so little support given to a leader on-boarding and early development?
- 6. How can Leadership be developed in today's scenario?
- 7. Which are the 3 levels of Leadership Model?
- 8. Does a team require a leader to accomplish its tasks?
- 9. How would you describe an autocratic & a Narcisstic leadership style?
- 10. What is leadership? Does it benefit the organization?

# **<u>Chapter - Motivation - Human Resource Management</u>**

- 1. Do you think that the need for Achievement motivates employees?
- 2. How do you motivate yourself to keep going in completing the task in which you have failed many times?
- 3. How do you recommend that managers excite and motivate people?
- 4. What is motivation? Why is it a critical thing?
- 5. What is a Job Design? State the critical psychological factors.
- 6. Does quality of work life affect the organization's success?
- 7. Do you think Rewards play a better role as Motivators?
- 8. Have you ever faced a sense of Inequity? How was it restored?
- 9. Tell me about the time when you had to motivate an entire team to perform better.
- 10. How do you motivate underperforming team members?

